BE TECH-READY FOR ROAD CHANGE YOUR NORSE KEY PASSWORD

Your Norse Key username and initial password are in your deposit packet on a red sheet. Your Norse Key is used to register for classes, check your email, get on the internet, and much more.

Before ROAD, you’ll need to change your password for your Norse Key. Visit norsekey.luther.edu to change your password to something strong, unique, and memorable.

If you have problems with your Norse Key username or password, contact the Luther Technology Help Desk at helpdesk@luther.edu or (563) 387-1000.

SIGN IN TO YOUR LUTHER NORSE MAIL

Starting today, you should begin to check your Luther Norse Mail on a regular basis. This is the main way we distribute information to our students, and we’ll be sending updates on ROAD and other things to your Norse Mail account throughout the spring and summer. To access your Norse Mail, log in with your Norse Key username and password at mail.luther.edu.

You’ll have your Norse Mail account while you’re a student at Luther, and you should only use it for school. Please use another email for personal, non-school communication.

TURN ON 2-STEP VERIFICATION

All Luther email accounts must have Google 2-Step Verification enabled. Log in to mail.luther.edu to start the process. Instructions for setting up Google 2-Step Verification can be found at luther.edu/helpdesk/2-step. Turn on 2-Step Verification within 14 days of your first login to ensure continued access to your account.

TURN ON MULTI-FACTOR AUTHENTICATION (MFA)

Norse Hub, along with many other Luther services, is protected by a multi-factor authentication (MFA) sign-in that uses your Norse Key. This is a separate sign-in and multi-factor process than the one for your Norse Apps (e.g., email). Visit mfa.luther.edu to set up or alter your multi-factor authentication settings. Instructions for setting up MFA can be found at luther.edu/helpdesk/mfa.

NEED HELP?

If you have problems with any of the items above, contact the Technology Help Desk by emailing helpdesk@luther.edu or by calling (563) 387-1000.

SPRING HOURS:

Monday–Thursday: 7:30 a.m.–9:00 p.m.
Friday: 7:30 a.m.–5:00 p.m.
Saturday: Noon–5:00 p.m.
Sunday: Noon–9:00 p.m.

SUMMER HOURS (STARTING MAY 17):

Monday–Friday: 8:00 a.m.–5:00 p.m.

LEARN MORE

Our Tech Essentials for New Students guide (luther.edu/helpdesk/newstudent) has more information about being tech-ready, including:

• technology you can bring to campus
• software you need
• sites you’ll use
• tech services we offer
We’re thrilled that you’ve decided to attend Luther! Soon it will be time to start planning for your life here. As an incoming first-year student, ROAD (Registration, Orientation, and Advising Day) is when you register virtually for fall classes. During ROAD, you’ll be assigned a first-year advisor who, along with the Registrar’s Office, will assist you in choosing your courses and getting registered.

Before advising and course selection can take place, you must complete the pre-registration questionnaire and placement tests. Your results will be forwarded to our office and to your first-year advisor so we can better understand your interests and academic experience. Learn more about the process, including important ROAD dates, on the next page.

In addition to registering for classes, ROAD is an opportunity to connect with your future classmates and Luther’s faculty and staff—including all of us in the Registrar’s Office. Please remember that you can turn to us as you encounter questions about academic policies, transfer credits, your academic record, and registration.

We look forward to assisting you this summer and can’t wait to welcome you to Luther College!

Richard Bernatz, registrar
It’s time to prepare for Registration, Orientation and Advising Day (ROAD), a virtual event that all new Luther students are expected to attend.

Here’s how to sign up:

STEP 1
Go to luther.edu/new-students/checklist and log in using your Norse Key (see red sheet in your enrollment deposit packet).

STEP 2
Click on “Pre-Advising Questionnaire.” You will need to complete this questionnaire before moving on to the next step.

Note: You cannot come back to it, so make sure you set aside approximately 15 minutes to get it done in one sitting.

STEP 3
Return to the checklist (luther.edu/new-students/checklist) to determine which questionnaires and placement tests you need to take. You only need to complete the questionnaires and tests listed in your checklist, and you must complete all of them before signing up for ROAD.

Possible requirements include:
- Math Placement Test
- Language Placement Questionnaire
- Language Placement Test
- Music Theory Placement Test
- Piano Placement Questionnaire

Note: For most of these, you will need to log in to our learning management system, KATIE. Use your Norse Key to log in.

STEP 4  ROAD DATES
On the checklist, click the link “Sign up for ROAD” to select your ROAD date. Sign up early to get your choice of date—first come, first served! Once you submit this information, we will send a confirmation to your Luther email.

STEP 5
- Return to the checklist (sections 2–4) and make note of any required forms and their due dates.
- Review “Be Tech-Ready for ROAD” on the back cover of this brochure.
- Learn more about ROAD at luther.edu/new-students/road.
- Browse the academic catalog: luther.edu/catalog.
- Purchase the campus-wide summer reading for the 2021–22 academic year, The Vanishing Half, by Brit Bennett. This book can be purchased through the Luther College Book Shop (lutherbookshop.com) or other retailers.

ISBN: 978-0525536291

You’ve completed the ROAD sign-up process—congrats!

STEP 6  STUDENT-ATHLETES ONLY
For those students who are planning to participate in or try out for one of Luther’s varsity sports, there is additional paperwork that needs to be submitted prior to August 1.

Please see luther.edu/sports-checklist for instructions on how to log in and submit the required paperwork.

Note: As a student-athlete, you are required to upload your health evaluation form/physical to the ATS Athlete Portal and mail it in to Health Services.

Questions:
Amber Suckow, Head Athletic Trainer
Phone: (563) 387-2170, email: suckam01@luther.edu

FRIENDSHIPS FOR LIFE START HERE: facebook.com/groups/LutherCollegeClassof2025
BE TECH-READY FOR ROAD

CHANGE YOUR NORSE KEY PASSWORD

Your Norse Key username and initial password are in your deposit packet on a red sheet. Your Norse Key is used to register for classes, check your email, get on the internet, and much more. Before ROAD, you’ll need to change your password for your Norse Key. Visit norsekey.luther.edu to change your password to something strong, unique, and memorable.

If you have problems with your Norse Key username or password, contact the Luther Technology Help Desk at helpdesk@luther.edu or (563) 387-1000.

SIGN IN TO YOUR LUTHER NORSE MAIL

Starting today, you should begin to check your Luther Norse Mail on a regular basis. This is the main way we distribute information to our students, and we’ll be sending updates on ROAD and other things to your Norse Mail account throughout the spring and summer.

To access your Norse Mail, log in with your Norse Key username and password at mail.luther.edu.

You’ll have your Norse Mail account while you’re a student at Luther, and you should only use it for school. Please use another email for personal, non-school communication.

TURN ON 2-STEP VERIFICATION

All Luther email accounts must have Google 2-Step Verification enabled. Log in to mail.luther.edu to start the process. Instructions for setting up Google 2-Step Verification can be found at luther.edu/helpdesk/2-step. Turn on 2-Step Verification within 14 days of your first login to ensure continued access to your account.

TURN ON MULTI-FACTOR AUTHENTICATION (MFA)

Norse Hub, along with many other Luther services, is protected by a multi-factor authentication (MFA) sign-in that uses your Norse Key. This is a separate sign-in and multi-factor process than the one for your Norse Apps (e.g., email.) Visit mfa.luther.edu to set up or alter your multi-factor authentication settings. Instructions for setting up MFA can be found at luther.edu/helpdesk/mfa.

NEED HELP?

If you have problems with any of the items above, contact the Technology Help Desk by emailing helpdesk@luther.edu or by calling (563) 387-1000.

SPRING HOURS:
Monday–Thursday: 7:30 a.m.–9:00 p.m.
Friday: 7:30 a.m.–5:00 p.m.
Saturday: Noon–5:00 p.m.
Sunday: Noon–9:00 p.m.

SUMMER HOURS (STARTING MAY 17):
Monday–Friday: 8:00 a.m.–5:00 p.m.

LEARN MORE

Our Tech Essentials for New Students guide (luther.edu/helpdesk/newstudent) has more information about being tech-ready, including:
• technology you can bring to campus
• software you need
• sites you’ll use
• tech services we offer