Spring Term 2011 - End of Semester GoPrint Stats

Deployed by LIS in 2009, GoPrint is Luther's print management solution. It allows us to more accurately track usage and allocate costs in providing print services to campus. GoPrint is also part of our effort to help cut down on waste and encourage better management of resources.

This report uses data gathered during the Spring Semester 2011 (Feb 2 - May 31). All information comes from the Student User Class - Quota class/purse. Reports were exported to .CSV format and then ported to .XLS for manipulation purposes (exporting straight to .XLS inserts unneeded formatting). All numbers are rounded to the nearest tenth. All Data is located at : \admin1.luther.edu\lis\GoPrintIssues\
Quota Usage
(report : Printing Usage, Student User Class : Quota)

Students were allotted a total of 400 pages during Spring 2011 for printing purposes.

- # Students who used 100%+: 146
- # Students who used 100%: 12
- # Students who used 76% - 99%: 306
- # Students who used 51% - 75%: 458
- # Students who used 0% - 50%: 1,204

Average % Used: 50.0% (200 pages)

* Students may use more than 100% of their quota by either requesting a Quota/Allowance Increase or by using NordiCash to pay for print jobs.
With 2,146 students using GoPrint and each capable of printing 400 pages, there existed a potential for 858,400 pages to be printed during Spring. Students used just over half that amount with 429,395 pages being printed or 50.03%. This is an increase from Spring 2010 which saw 390,033 pages being printed.

Total Quota Pages Used : 429,395 pages
Total Quota Pages Unused : 429,005 pages
Requests for Quota Increases
(Report : GoPrint Allowance Requests)

Student requests to increase their GoPrint quota/allowance are made through the online form located at http://lis.luther.edu/goprint/increase. At this time, only LIS Technology Help Desk Managers are capable of granting increases of $5 to a quota.

Requests Made : 94
Requests Granted : 94

These numbers include 17 requests for 2nd increases, 4 requests for 3rd increases, and 1 request for a 4th increase. Most of the 2nd/3rd/4th requests were from the same course and arranged with the instructing professor.

Reimbursements
(Report : Printing Usage Report, Exclude Date Quotas Reset)

21 reimbursements to GoPrint quotas were made in Spring 2011.

Reimbursements are made due to printer malfunction, toner error, etc. The Technology Help Desk maintains paper copies of all reimbursement forms.
All networked printing devices on campus are listed in GoPrint and are separated into two categories - Active and Non-Active. Luther currently has 152 printing devices, an increase of 1 since the same time last year.

**Active** Printers are those who require a release from GoPrint (i.e. - permitting an account to be charged). Print jobs sent through these devices are logged and charged. There are currently 72 printers in this category (up from 51 in Spring 2010).

**Non-Active** Printers are those who are tracked by GoPrint, but do not require release. Print jobs sent through these devices are logged, but not charged. There are currently 80 printers in this category (down from 100 in Spring 2010).

**Total Pages Printed**

- **Active**: 637,015
- **Non-Active**: 786,794
- **All Campus**: 1,423,809
Dorm Lab Usage

- BR_225_A: 32,140
- FW_SL_A: 19,803
- LA_134_A: 10,315
- MI_BI_A: 34,597
- OS_320_A: 11,540
- TO_BI_A: 31,456
- YL_SL_A: 18,086
Top 10 Active Printers

<table>
<thead>
<tr>
<th>Printer</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>PL_2ND_B</td>
<td>87,810</td>
</tr>
<tr>
<td>PL_2ND_A</td>
<td>66,151</td>
</tr>
<tr>
<td>ML.BL.A</td>
<td>34,597</td>
</tr>
<tr>
<td>VA_240.A</td>
<td>33,598</td>
</tr>
<tr>
<td>BR.225.A</td>
<td>32,140</td>
</tr>
<tr>
<td>TO.BL.A</td>
<td>31,456</td>
</tr>
<tr>
<td>VA.344.A</td>
<td>22,394</td>
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<tr>
<td>OL.326.A</td>
<td>20,815</td>
</tr>
<tr>
<td>FW.SI.A</td>
<td>19,803</td>
</tr>
<tr>
<td>YI.SI.A</td>
<td>18,086</td>
</tr>
</tbody>
</table>
Printing usage for other printers is available upon request from the Technology Help Desk.

**Comparisons to Past Semesters**

Spring '09 : 1,866,667 (126 printers)
Spring '10 : 1,198,636 (151 printers)
Spring '11 : 1,423,809 (152 printers)

Spring '09 Average per Printer : 14,814
Spring '10 Average per Printer : 7,937
Spring '11 Average per Printer : 9,367