 deployed by LIS in 2009, GoPrint is Luther's print management solution. It allows us to more accurately track usage and allocate costs in providing print services to campus. GoPrint is also part of our effort to help cut down on waste and encourage better management of resources.

This report uses data gathered during the Spring Semester 2010 (Feb 01 - May 31). All information comes from the Student User Class - Quota class/purse. Reports were exported to .CSV format and then ported to .XLS for manipulation purposes (exporting straight to .XLS inserts unneeded formatting). All numbers are rounded to the nearest tenth. All Data is located at: \admin1.luther.edu\lis\GoPrintIssues\
Quota Usage
(report: Printing Usage, Student User Class: Quota)

Students were allotted a total of 400 pages during Spring 2010 for printing purposes.

# Students who used 100%+: 107
# Students who used 100%: 4
# Students who used 76% - 99%: 276
# Students who used 51% - 75%: 414
# Students who used 0% - 50%: 1,344
Average % Used: 40.2% (160.2 pages)
With 2,145 students using GoPrint during Spring Semester 2010 and each capable of printing 400 pages, there was the potential for 858,000 pages to be printed during Spring 2010. GoPrint was installed as part of the LIS sustainability effort to reduce the amount of printing done on campus and it appears to have worked as only 45.4% of possible pages were printed.

Total Quota Pages Used : 390,033 pages
Total Quota Pages Unused : 467,967 pages

Page Totals for Spring Semester '10

- Total Printed: 390,033
- Total Unused: 467,967
Requests for Quota Increases
(Report: GoPrint Allowance Requests)

Student requests to increase their GoPrint quota/allowance are made through the online form located at http://lis.luther.edu/goprint/increase. At this time, only LIS Technology Help Desk Managers are capable of granting increases of $5 to a quota.

Requests Made: 58
Requests Granted: 53

These numbers include 11 requests for 2nd increases, 5 requests for 3rd increases, and 2 requests for a 4th increase.

Reimbursements and Deposits
(Report: Printing Usage Report, Exclude Date Quotas Reset)

Reimbursements (adjustment made due to printer malfunction, toner error, etc) and Deposits (Nordic Cash) cannot be accurately separated via GoPrint’s reporting feature. The Help Desk maintains paper copies of all reimbursement forms and an electronic copy of all Quota Increase requests. These numbers exclude requests for Quota Increases. The Fall 2009 report does not exclude requests for Quota Increases.

30 reimbursements or deposits were made in Spring Semester 2010.
The average was $1.74.
The largest was $5.40.
The lowest was $0.45.
All network printers on campus are listed in GoPrint and are in a sense separated into two categories - Active and Non-Active.

**Active** Printers are those who require a release from GoPrint (i.e. permitting an account to be charged). Print jobs sent through these devices are logged and charged. There are currently 51 printers in this category.

**Non-Active** Printers are those who are tracked by GoPrint, but do not require release. Print jobs sent through these devices are logged, but not charged. There are currently 100 printers in this category.

At the start of Fall 2009, only Public Lab spaces and classrooms were Active. Other Administrative and Academic departments were added throughout the school year.

**Total Pages Printed**

Active : 471,995  
Non-Active : 726,681  
All Campus : 1,198,636

**Top Used Active Printer** : PL_2ND_B (Library - 2nd Floor Lab), 50,011 pages  
**Top Used Non-Active Printer** : LO_DA_A (Loyalty - Development/Alumni), 38,074 pages
*Excluding Document Center printers.
Non-Active - Ockham to Sampson-Hoffland

Non-Active - Union
**Comparisons to 2009 - 2010**

As GoPrint was put into place on January 5th, 2009, we are able to compare unmetered printing usage vs metered printing during the Spring semester.

Spring '09 : 1,866,667 (126 printers)
Spring '10 : 1,198,636 (151 printers)

Spring '09 Average per Printer : 14,814 pages
Spring '10 Average per Printer : 7,937 pages

Between 2009 and 2010, we saw a drop of over 668,000 printed pages or a drop of 35.8%. This is roughly three pallets of paper (40 boxes per pallet, 1 box = 5,000 sheets).