Spring Term 2014 End of Semester GoPrint Stats

Deployed by LIS in 2009, GoPrint is Luther’s print management solution. It allows us to more accurately track usage and allocate costs in providing print services to campus. GoPrint is also part of our effort to help cut down on waste and encourage better management of resources.

This report uses data gathered during the Spring Term 2014. (Feb 5th - May 22nd) All information comes from the Student User Class Quota class/purse. Reports were exported to .CSV format and then ported to .XLS for manipulation purposes (exporting straight to .XLS inserts unneeded formatting). All numbers are rounded to the nearest tenth. All Data is located at: \admin1.luther.edu\lis\GoPrintIssues
Quota Usage
(report : Printing Usage, Student User Class : Quota)

Students were allotted a total of 400 pages during Spring Term 2014 for printing purposes.

# Students who used 100%+ : 51
# Students who used 100% : 96
# Students who used 76% - 99% : 452
# Students who used 51% - 75% : 477
# Students who used 0% - 50% : 1065

Average % Used : 53.9% (215.7 pages)
* Students may use more than 100% of their quota by using NordiCash to pay for print jobs.

% Quota used (100% = 400 pages)
With 2,141 students using GoPrint and each capable of printing 400 pages, there existed a potential for 856,400 pages to be printed during Spring. Students used more than half that amount with 461,804 pages being printed or 53.9%. This is an increase from Fall 2013 which saw 440,604 (48%) pages being printed.

Total Quota Pages Used : 461,804 pages
Total Quota Pages Unused : 394,596 pages
Requests for Quota Increases

During the fall of 2013, discussions regarding printing were held with representatives from Student Senate, Residence Life, Student Organizations, Student Activities, Office for Financial Services, other academic and administrative departments, the Document Center, and 50+ students. Based on those conversations it was decided that quota increases would no longer be granted.

Student quotas are $5 for J-Term and $20 for Spring and Fall semesters. Students who run out of funds in their GoPrint account may visit OFS to deposit money into their NordiCash account and then choose to print from that purse within GoPrint (top right corner).

Reimbursements

(Report : Printing Usage Report, Exclude Date Quotas Reset)

25 reimbursements to GoPrint quotas were made in Spring 2014. Reimbursements are made due to printer malfunction, toner error, etc. The Technology Help Desk maintains work orders of all reimbursement forms.
Pages Printed
(Report: Printing Totals)
All networked printing devices on campus are listed in GoPrint and are separated into two categories Active and NonActive. Luther currently has 162 printing devices.

Active Printers are those who require a release from GoPrint (i.e. permitting an account to be charged). Print jobs sent through these devices are logged and charged. There are currently 74 printers in this category (an increase of two over previous years).

NonActive
Printers are those who are tracked by GoPrint, but do not require release. Print jobs sent through these devices are logged, but not charged. There are currently 88 printers in this category.

Total Pages Printed

Active: 698,953
NonActive: 598,830
All Campus: 1,297,783
Top Ten Active Printers

1. pl_wr_b - 81075
2. pl_2nd_b - 63921
3. pl_2nd_a - 46584
4. un_so_a - 39059
5. to_bl_a - 36250
6. ml_bl_a - 35959
7. va_240_a - 34111
8. ol_326_a - 30045
9. yl_sl_a - 23010
10. 0 - 0
Top Ten NonActive Printers
(EXCLUDING DOCUMENT CENTER)

Printing usage for other printers is available upon request from the Technology Help Desk.

**Comparisons to Past Semesters**

- Spring ’09 : 1,866,667 (126 printers)
- Spring ’10 : 1,198,636 (151 printers)
- Spring ’11 : 1,423,809 (152 printers)
- Spring ‘12 : 1,498,347 (158 printers)
- Spring ’13 : 1,640,249 (163 printers)
- Spring ’14 : 1,297,783 (162 printers)