Deployed by LIS in 2009, GoPrint is Luther's print management solution. It allows us to more accurately track usage and allocate costs in providing print services to campus. GoPrint is also part of our effort to help cut down on waste and encourage better management of resources.

This report uses data gathered during the Spring Semester 2012 (Feb 1 - May 21). All information comes from the Student User Class - Quota class/purse. Reports were exported to .CSV format and then ported to .XLS for manipulation purposes (exporting straight to .XLS inserts unneeded formatting). All numbers are rounded to the nearest tenth. All Data is located at: \admin1.luther.edu\lis\GoPrintIssues\
**Quota Usage**
*(report: Printing Usage, Student User Class: Quota)*

Students were allotted a total of 400 pages during Spring 2012 for printing purposes.

- # Students who used 100%+: 177
- # Students who used 100%: 8
- # Students who used 76% - 99%: 328
- # Students who used 51% - 75%: 429
- # Students who used 0% - 50%: 1,213

Average % Used: 51.8% (207.2 pages)

*Students may use more than 100% of their quota by either requesting a Quota/Allowance Increase or by using NordiCash to pay for print jobs.*
With 2162 students using GoPrint and each capable of printing 400 pages, there existed a potential for 864,800 pages to be printed during Spring. Students used less than half that amount with 447,966 pages being printed or 51.8%. This is an increase from Spring 2011 which saw 429,395 pages being printed.

Total Quota Pages Used : 447,966 pages
Total Quota Pages Unused : 415,834 pages
Requests for Quota Increases
(Report : GoPrint Allowance Requests)

Student requests to increase their GoPrint quota/allowance are made through the online form located at http://lis.luther.edu/goprint/increase. At this time, only LIS Technology Help Desk Managers are capable of granting increases of $5 to a quota.

Requests Made : 111
Requests Granted : 111

These numbers include 16 requests for 2 increases, 5 requests for 3 increases, 2 requests for 4 increases, 1 request for 5 increases and 1 request for a 7th increase (special case as deemed by LIS).

Reimbursements
(Report : Printing Usage Report, Exclude Date Quotas Reset)

17 reimbursements to GoPrint quotas were made in Spring 2012.

Reimbursements are made due to printer malfunction, toner error, etc. The Technology Help Desk maintains paper copies of all reimbursement forms.
Pages Printed
(Report: Printing Totals)

All networked printing devices on campus are listed in GoPrint and are separated into two categories - Active and Non-Active. Luther currently has 158 printing devices, an increase of 4 since the same time last year.

**Active** Printers are those who require a release from GoPrint (i.e., permitting an account to be charged). Print jobs sent through these devices are logged and charged. There are currently 74 printers in this category (up from 72 in Spring 2011).

**Non-Active** Printers are those who are tracked by GoPrint, but do not require release. Print jobs sent through these devices are logged, but not charged. There are currently 83 printers in this category (up from 82 in Spring 2011).

**Total Pages Printed**

- **Active** : 664,582
- **Non-Active** : 833,765
- **All Campus** : 1,498,347
Printing usage for other printers is available upon request from the Technology Help Desk.

**Comparisons to Past Semesters**

Spring '09 : 1,866,667 (126 printers)
Spring '10 : 1,198,636 (151 printers)
Spring '11 : 1,423,809 (152 printers)
Spring '12 : 1,498,347 (158 printers)