Deployed by LIS in 2009, GoPrint is Luther's print management solution. It allows us to more accurately track usage and allocate costs in providing print services to campus. GoPrint is also part of our effort to help cut down on waste and encourage better management of resources.

This report uses data gathered during the J-Term Semester 2012 (January 4 - Jan 30). All information comes from the Student User Class - Quota class/purse. Reports were exported to .CSV format and then ported to .XLS for manipulation purposes (exporting straight to .XLS inserts unneeded formatting). All numbers are rounded to the nearest tenth. All Data is located at: \admin1.luther.edu\lis\GoPrintIssues\
**Quota Usage**
*(report: Printing Usage, Student User Class: Quota)*

Students were allotted a total of 100 pages during J-Term 2012 for printing purposes.

# Students who used 100%+ : 65
# Students who used 100% : 3
# Students who used 76% - 99% : 52
# Students who used 51% - 75% : 96
# Students who used 0% - 50% : 1,063
Average % Used : 31.1% (31.1 pages)

* Students may use more than 100% of their quota by either requesting a Quota/Allowance Increase or by using NordiCash to pay for print jobs.
With 1,285 students using GoPrint and each capable of printing 100 pages, there existed a potential for 128,500 pages to be printed during J-Term. Students used less than half that amount with 40,051 pages being printed or 31.1%. This is a decrease from J-Term 2011 which saw 47,403 pages being printed.

Total Quota Pages Used : 40,051 pages
Total Quota Pages Unused : 88,449 pages
**Requests for Quota Increases**
(Report: GoPrint Allowance Requests)

Student requests to increase their GoPrint quota/allowance are made through the online form located at http://lis.luther.edu/goprint/increase. At this time, only LIS Technology Help Desk Managers are capable of granting increases of $5 to a quota.

Requests Made: 9  
Requests Granted: 9

These numbers include 1 requests for a 2nd increases.

**Reimbursements**
(Report: Printing Usage Report, Exclude Date Quotas Reset)

3 reimbursements to GoPrint quotas were made in J-Term 2012.

Reimbursements are made due to printer malfunction, toner error, etc. The Technology Help Desk maintains paper copies of all reimbursement forms.
Pages Printed

(Report: Printing Totals)

All networked printing devices on campus are listed in GoPrint and are separated into two categories - Active and Non-Active. Luther currently has 154 printing devices, an decrease of 1 since the same time last year.

Active Printers are those who require a release from GoPrint (i.e. - permitting an account to be charged). Print jobs sent through these devices are logged and charged. There are currently 72 printers in this category (up from 55 in J-Term 2011).

Non-Active Printers are those who are tracked by GoPrint, but do not require release. Print jobs sent through these devices are logged, but not charged. There are currently 82 printers in this category (down from 91 in J-Term 2011).

Total Pages Printed

Active  : 78,995
Non-Active  : 175,420
All Campus  : 254,375
Top 10 Non-Active Printers
(Numbers exclude Document Center printers which saw 65,574 pages printed in J-Term of 2011.)

Printing usage for other printers is available upon request from the Technology Help Desk.

Comparisons to Past Semesters

J-Term '09 : 226,017 (103 printers)
J-Term '10 : 262,318 (144 printers)
J-Term '11 : 305,649 (146 printers)
J-Term '12 : 234,375 (154 printers)