Deployed by LIS in 2009, GoPrint is Luther's print management solution. It allows us to more accurately track usage and allocate costs in providing print services to campus. GoPrint is also part of our effort to help cut down on waste and encourage better management of resources.

This report uses data gathered during the J-Term Semester 2011 (Jan 4 - Jan 31). All information comes from the Student User Class - Quota class/purse. Reports were exported to .CSV format and then ported to .XLS for manipulation purposes (exporting straight to .XLS inserts unneeded formatting). All numbers are rounded to the nearest tenth. All Data is located at: \\admin1.luther.edu\lis\GoPrintIssues\
Students were allotted a total of 100 pages during J-term 2011 for printing purposes.

# Students who used 100%+ : 78  
# Students who used 100% : 7  
# Students who used 76% - 99% : 99  
# Students who used 51% - 75% : 128  
# Students who used 0% - 50% : 924  
Average % Used : 38% (38 pages)

* Students may use more than 100% of their quota by either requesting a Quota/Allowance Increase or by using NordiCash to pay for print jobs.
With 1,236 students using GoPrint and each capable of printing 100 pages, there existed a potential for 123,600 pages to be printed during J-Term. Students used far less than that amount with only 47,403 pages being printed or 38.3%. This is a slight decrease from J-Term 2010 which saw 55,179 pages being printed.

Total Quota Pages Used : 47,403 pages
Total Quota Pages Unused : 76,197 pages
Requests for Quota Increases
(Report : GoPrint Allowance Requests)

Student requests to increase their GoPrint quota/allowance are made through the online form located at http://lis.luther.edu/goprint/increase. At this time, only LIS Technology Help Desk Managers are capable of granting increases of $5 to a quota.

Requests Made : 17
Requests Granted : 17

These numbers include 4 requests for 2nd increases.

Reimbursements
(Report : Printing Usage Report, Exclude Date Quotas Reset)

4 reimbursements to GoPrint quotas were made in J-Term 2011.

Reimbursements are made due to printer malfunction, toner error, etc. The Technology Help Desk maintains paper copies of all reimbursement forms.
All networked printing devices on campus are listed in GoPrint and are separated into two categories - Active and Non-Active. Luther currently has 146 printing devices, an increase of 2 since the same time last year.

**Active** Printers are those who require a release from GoPrint (i.e. - permitting an account to be charged). Print jobs sent through these devices are logged and charged. There are currently 55 printers in this category (up from 48 in J-Term 2010).

**Non-Active** Printers are those who are tracked by GoPrint, but do not require release. Print jobs sent through these devices are logged, but not charged. There are currently 91 printers in this category (down from 96 in J-Term 2010).

At the beginning of Fall 2010, Public Lab spaces and classrooms were active along with a few Administrative and Academic Departments. ResLife, Campus Programming, and LIS were among the new departments added to GoPrint during the semester. This may result in some numbers being skewed as printers are switched mid-semester.

**Total Pages Printed**

Active : 96,545
Non-Active : 209,014
All Campus : 305,649
Top Used Active Printer: PL_2ND_B (Library - 2nd Floor Lab), 82,261 pages
Top Used Non-Active Printer*: UN_AD_A (Union - Admissions), 42,362 pages

* Numbers exclude Document Center printers which saw 180,828 pages printed in Fall of 2010, an increase of 46% over the same time period in Fall 2009.

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**Active Printer**

**Non-Active Printer**

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**Dorm Labs**

- BR_225_A: 6903
- FW_SL_A: 2004
- LA_134_A: 841
- ML_BL_A: 4266
- OS_320_A: 1896
- TO_BL_A: 4622
- YL_SL_A: 3138

**Center for the Arts to Campus House**
Main - Registrar to Ockham House
Regents Center

RC_11_A
RC_230_A
RC_AT_A
RC_AT_B
RC_AT_C
RC_AT_CC
RC_AT_D

Sampson Hoffland

0 500 1000 1500 2000 2500 3000 3500 4000 4500 5000

52 595 912 886 819 40 4751
Union - Admissions to Deans Office

- UN_AD_A: 9137
- UN_AD_B: 1351
- UN_AD_C: 7191
- UN_AD_D: 4259
- UN_AD_E: 1873
- UN_AD_EC: 24
- UN_AR_A: 543
- UN_AR_AC: 507
- UN_CC_A: 1485
- UN_CC_B: 27
- UN_CS_A: 60
- UN_DC_A: 657
- UN_DE_A: 168
- UN_DE_B: 1444
- UN_DE_BC: 25
Union - Dining Services to Student Life

UN_DS_A: 222
UN_DS_C: 4689
UN_DS_CC: 2677
UN_FS_D: 144
UN_MC_A: 414
UN_PI_A: 777
UN_PR_C: 3705
UN PU C: 1347
UN PU CC: 120
UN RL A: 334
UN SC A: 723
UN SO A: 1034
UN SPO A: 4876
UN ST A: 1093
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Comparisons to Past Semesters

J-Term '09 : 226,017 (103 printers)
J-Term '10 : 262,318 (144 printers)
J-Term '11 : 305,649 (146 printers)

J-Term '09 Average per Printer : 2,194
J-Term '10 Average per Printer : 1,821
J-Term '11 Average per Printer : 2,093