J-Term 2016 End of Semester GoPrint Stats

Deployed by LIS in 2009, GoPrint is Luther’s print management solution. It allows us to more accurately track usage and allocate costs in providing print services to campus. GoPrint is also part of our effort to help cut down on waste and encourage better management of resources.

This report uses data gathered during J-Term 2016. (Jan. 4th – Jan. 27th) All information comes from the Student User Class Quota class/purse. Reports were exported to .CSV format and then ported to .XLS for manipulation purposes (exporting straight to .XLS inserts unneeded formatting). All numbers are rounded to the nearest tenth. All Data is located at \admin1.luther.edu\its\GoPrintIssues\
Quota Usage
(report : Printing Usage, Student User Class : Quota)

Students were allotted a total of 100 pages during J-Term 2016 for printing purposes.

# Students who used 100%+ : 1
# Students who used 100% : 10
# Students who used 76% - 99% : 69
# Students who used 51% - 75% : 138
# Students who used 0% - 50% : 1026

Average % Used : 27.109% (27.3 pages)
* Students may use more than 100% of their quota by using NordiCash to pay for print jobs.
With 1,244 students using GoPrint and each capable of printing 100 pages, there existed a potential for 124,400 pages to be printed during J-Term. Students only a small portion of that amount, with 33,913 pages being printed or 27.3%.

Total Quota Pages Used : 33,913 pages
Total Quota Pages Unused : 90,487 pages

**Reimbursements**
*(Kace 1000 Service Desk Tickets)*
3 reimbursements to GoPrint quotas were made in J-Term 2016. Reimbursements are made due to printer malfunction, toner error, etc. The Technology Help Desk maintains tickets for all reimbursement forms.
All networked printing devices on campus are listed in GoPrint and are separated into two categories Active and NonActive. Luther currently has 152 printing devices.

**Active** Printers are those who require a release from GoPrint (i.e. permitting an account to be charged). Print jobs sent through these devices are logged and charged. There are currently 74 printers in this category.

**NonActive** Printers are those who are tracked by GoPrint, but do not require release. Print jobs sent through these devices are logged, but not charged. There are currently 78 printers in this category.

**Total Pages Printed**

*Active*: 79,649  
*NonActive*: 100,881  
*All Campus*: 180,530
Residence Hall Lab Usage

- bv_co_a: 390
- la_134_a: 912
- fw_sl_a: 2296
- os_320_a: 2351
- yl_sl_a: 3115
- ml_bl_a: 3476
- to_bl_a: 4325
- br_225_a: 6233
Top Ten Active Printers

- pl_wr_b: 2506
- ma_rg_a: 2796
- yl_sl_a: 3115
- ml_bl_a: 3476
- to_bl_a: 4325
- un_bs_a: 4671
- va_243_a: 4739
- ol_326_a: 5220
- br_225_a: 6233
- pl_2nd_a: 6856
Printing usage for other printers is available upon request from the Technology Help Desk.

**Comparisons to Past Semesters**

<table>
<thead>
<tr>
<th>Term</th>
<th>Printing Usage</th>
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<tbody>
<tr>
<td>J-Term '09</td>
<td>226,017 (103 printers)</td>
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<tr>
<td>J-Term '10</td>
<td>262,318 (144 printers)</td>
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<tr>
<td>J-Term '11</td>
<td>305,649 (146 printers)</td>
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<tr>
<td>J-Term '12</td>
<td>234,375 (154 printers)</td>
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<tr>
<td>J-Term '13</td>
<td>284,889 (148 printers)</td>
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<tr>
<td>J-Term '14</td>
<td>282,032 (146 printers)</td>
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<tr>
<td>J-Term '15</td>
<td>214,870 (151 printers)</td>
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<tr>
<td>J-Term '16</td>
<td>180,530 (152 printers)</td>
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