Deployed by LIS in 2009, GoPrint is Luther's print management solution. It allows us to more accurately track usage and allocate costs in providing print services to campus. GoPrint is also part of our effort to help cut down on waste and encourage better management of resources.

This report uses data gathered during the J-Term semester (Jan 4 - Jan 28). All information comes from the Student User Class - Quota class/purse. Reports were exported to .CSV format and then ported to .XLS for manipulation purposes (exporting straight to .XLS inserts unneeded formatting). All numbers are rounded to the nearest tenth. All Data is located at: \\admin1.luther.edu\lis\GoPrintIssues\
**Quota Usage**

Students are allotted a total of 100 pages during J-Term for printing purposes.

# Students who used 100%+ : 91  
# Students who used 100% : 8  
# Students who used 76% - 99% : 86  
# Students who used 51% - 75% : 98  
# Students who used 0% - 50% : 902  
Average % Used : 25.9% (25.9 pages)
With a little over 1200 students using GoPrint during J-Term and each capable of printing 100 pages, there was the potential for almost 120,000 pages to be printed during J-Term. GoPrint was installed as part of the LIS sustainability effort to reduce the amount of printing done on campus and it appears to have worked. Less than half the allotted quota pages were used.

Total Quota Pages Used : 55,179 pages
Total Quota Pages Unused : 64,821 pages
Requests for Quota Increases

Student requests to increase their GoPrint quota/allowance are made through the online form located at http://lis.luther.edu/goprint/increase. At this time, only HD Managers are capable of granting increases of $5 to a quota.

Requests Made : 55
Requests Granted : 55

These numbers include 8 requests for 2nd increases and 2 requests for 3rd increases.

Reimbursements and Deposits

Reimbursements (adjustment made due to printer malfunction, toner error, etc) and Deposits (Nordic Cash) cannot be accurately separated via GoPrint's reporting feature. The Help Desk maintains paper copies of all reimbursement forms and an electronic copy of all Quota Increase requests. These numbers exclude requests for Quota Increases. The Fall 2009 report does not exclude requests for Quota Increases.

4 reimbursements or deposits were made in J-Term 2010.
The average was $0.67.
The largest was $1.55
The lowest was $0.25.
Pages Printed

All network printers on campus are listed in GoPrint and are in a sense separated into two categories - Active and Non-Active.

**Active** Printers are those who require a release from GoPrint (i.e. permitting an account to be charged). Print jobs sent through these devices are logged and charged. There are currently 48 printers in this category.

**Non-Active** Printers are those who are tracked by GoPrint, but do not require release. Print jobs sent through these devices are logged, but not charged. There are currently 96 printers in this category.

At the start of Fall 2009, only Public Lab spaces and classrooms were Active. Later in the semester, a handful of Administrative/Academic departments were made Active. Further departments will be added throughout J-Term and Spring '10.

Total Pages Printed

Active : 86,554  
Non-Active : 175,764  
All Campus : 262,318

Most Heavily Used Active Printer : PL_2ND_A (Library - 2nd Floor Lab), 14,526 pages  
Most Heavily Used Non-Active Printer : MA_PS_E (Main - Print Shop), 22,576 pages
Comparisons to 2008 - 2009

GoPrint was put into place on January 5th, 2009. This makes it possible for us to get a rough estimate of printing during J-Term.

J-Term '09 : 226,017 (103 printers)  
J-Term '10 : 262,318 (144 printers)

J-Term '09 Average per Printer : 2,194  
J-Term '10 Average per Printer : 1,821