Fall Term 2015 End of Semester GoPrint Stats

Deployed by LIS in 2009, GoPrint is Luther’s print management solution. It allows us to
more accurately track usage and allocate costs in providing print services to campus.
GoPrint is also part of our effort to help cut down on waste and encourage better management of resources.

This report uses data gathered during the Fall Semester 2015 (Sept. 2nd–Dec. 17th). All information comes from the
Student User Class Quota class/purse. Reports were exported to .CSV format and then ported to .XLS for
manipulation purposes (exporting straight to .XLS inserts unneeded formatting). All numbers are rounded to the
nearest tenth. All Data is located at \admin1.luther.edu\its\GoPrintIssues\
Quota Usage
(report : Printing Usage, Student User Class : Quota)

Students were allotted a total of 400 pages during Fall 2015 for printing purposes.

# Students who used 100%+ : 8
# Students who used 100% : 64
# Students who used 76% - 99% : 325
# Students who used 51% - 75% : 412
# Students who used 0% - 50% : 1346

Average % Used : 45.4% (181.6 pages)
* Students may use more than 100% of their quota by using NordiCash to pay for print jobs.
With 2,155 students using GoPrint and each capable of printing 400 pages, there existed a potential for 862,000 pages to be printed during Fall. Students used more than half that amount with 470,634 pages being printed or 45.4%.

Total Quota Pages Used : 391,366 pages  
Total Quota Pages Unused : 470,634 pages

**Reimbursements**

(Kace 1000 Service Desk tickets)

27 reimbursements to GoPrint quotas were made in Fall 2015. Reimbursements are made due to printer malfunction, toner error, etc. The Technology Help Desk maintains tickets for all reimbursement forms.
All networked printing devices on campus are listed in GoPrint and are separated into two categories Active and Non-Active. Luther currently has 163 printing devices.

**Active** Printers are those who require a release from GoPrint (i.e. permitting an account to be charged). Print jobs sent through these devices are logged and charged. There are currently 80 printers in this category (an increase of two over previous years).

**Non-Active** Printers are those who are tracked by GoPrint, but do not require release. Print jobs sent through these devices are logged, but not charged. There are currently 83 printers in this category.

**Total Pages Printed**

- **Active**: 642,849
- **Non-Active**: 471,945
- **All Campus**: 1,114,794
Residence Hall Lab Usage

- bv_co_a: 4886
- la_134_a: 10579
- os_320_a: 16544
- yl_sl_a: 25142
- fw_sl_a: 25335
- to_bl_a: 35700
- br_225_a: 37947
- ml_bl_a: 38645
Top Ten Active Printers

- pl_2nd_a: 94499
- pl_2nd_b: 17578
- yl_sl_a: 25142
- fw_sl_a: 25335
- va_240_a: 29321
- un_so_a: 33649
- ol_326_a: 34413
- to_bl_a: 35700
- br_225_a: 37947
- ml_bl_a: 38645
- ml_bl_a: 40000

Values are in thousands.
Printing usage for other printers is available upon request from the Technology Help Desk.

**Comparisons to Past Semesters**

Fall ’09 : 1,202,995 (143 printers)
Fall ’10 : 1,308,012 (155 printers)
Fall ’11 : 1,407,879 (154 printers)
Fall ’12 : 1,486,759 (156 printers)
Fall ’13 : 1,886,419 (161 printers)
Fall ’14 : 1,640,006 (164 printers)
Fall ’15 : 1,114,794 (163 printers)