Fall Term 2013 End of Semester GoPrint Stats

Deployed by LIS in 2009, GoPrint is Luther’s print management solution. It allows us to more accurately track usage and allocate costs in providing print services to campus. GoPrint is also part of our effort to help cut down on waste and encourage better management of resources.

This report uses data gathered during the Fall Semester 2013. (Aug. 26th-Dec. 20th) All information comes from the Student User Class Quota class/purse. Reports were exported to .CSV format and then ported to .XLS for manipulation purposes (exporting straight to .XLS inserts unneeded formatting). All numbers are rounded to the nearest tenth. All Data is located at: \admin1.luther.edu\lis\GoPrintissues\
Quota Usage
(report : Printing Usage, Student User Class : Quota)

Students were allotted a total of 400 pages during Fall 2013 for printing purposes.

# Students who used 100%+ : 218
# Students who used 100% : 4
# Students who used 76% - 99% : 212
# Students who used 51% - 75% : 393
# Students who used 0% - 50% : 1468

Average % Used : 48% (192 pages)
* Students may use more than 100% of their quota by either requesting a Quota/Allowance Increase or by using NordiCash to pay for print jobs.
With 2,295 students using GoPrint and each capable of printing 400 pages, there existed a potential for 918,000 pages to be printed during Fall. Students used less than half that amount with 440,604 pages being printed or 48%. This is an increase from Fall 2012 which saw 409,771 (45.5%) pages being printed.

Total Quota Pages Used : 440,604 pages
Total Quota Pages Unused : 477,396 pages
Requests for Quota Increases
(Report: GoPrint Allowance Requests)

Student requests to increase their GoPrint quota/allowance are made through the online form located at http://lis.luther.edu/goprint/increase. At this time, only LIS Technology Help Desk Managers are capable of granting increases of $5 to a quota.

Requests Made: 86

These numbers include 3 requests for 2 increases and 1 requests for 3 increases (special cases as deemed by LIS).

Reimbursements
(Report: Printing Usage Report, Exclude Date Quotas Reset)

14 reimbursements to GoPrint quotas were made in Fall 2013. Reimbursements are made due to printer malfunction, toner error, etc. The Technology Help Desk maintains work orders of all reimbursement forms.
All networked printing devices on campus are listed in GoPrint and are separated into two categories Active and NonActive. Luther currently has 161 printing devices.

**Active** Printers are those who require a release from GoPrint (i.e. permitting an account to be charged). Print jobs sent through these devices are logged and charged. There are currently 76 printers in this category (an increase of two over previous years).

**NonActive**
Printers are those who are tracked by GoPrint, but do not require release. Print jobs sent through these devices are logged, but not charged. There are currently 85 printers in this category.

**Total Pages Printed**

- **Active**: 680,066
- **NonActive**: 1,206,353
- **All Campus**: 1,886,419
Printing usage for other printers is available upon request from the Technology Help Desk.

**Comparisons to Past Semesters**

- Fall '09 : 1,202,995 (143 printers)
- Fall '10 : 1,308,012 (155 printers)
- Fall '11 : 1,407,879 (154 printers)
- Fall '12 : 1,486,759 (156 printers)
- Fall '13 : 1,886,419 (161 printers)