Fall Term 2011 - End of Semester GoPrint Stats

Deployed by LIS in 2009, GoPrint is Luther's print management solution. It allows us to more accurately track usage and allocate costs in providing print services to campus. GoPrint is also part of our effort to help cut down on waste and encourage better management of resources.

This report uses data gathered during the Fall Semester 2011 (Aug 31 - Dec 23). All information comes from the Student User Class - Quota class/purse. Reports were exported to .CSV format and then ported to .XLS for manipulation purposes (exporting straight to .XLS inserts unneeded formatting). All numbers are rounded to the nearest tenth. All Data is located at: \admin1.luther.edu\lis\GoPrintIssues\
## Quota Usage

(Report: Printing Usage, Student User Class: Quota)

Students were allotted a total of 400 pages during Fall 2011 for printing purposes.

- # Students who used 100%+: 134
- # Students who used 100%: 6
- # Students who used 76% - 99%: 271
- # Students who used 51% - 75%: 398
- # Students who used 0% - 50%: 1,449

Average % Used: 44.6% (252.8 pages)

*Students may use more than 100% of their quota by either requesting a Quota/Allowance Increase or by using NordiCash to pay for print jobs.*
With 2266 students using GoPrint and each capable of printing 400 pages, there existed a potential for 906,800 pages to be printed during Fall. Students used less than half that amount with 404,441 pages being printed or 44.5%. This is an increase from Fall 2010 which saw 363,508 pages being printed.

Total Quota Pages Used : 404,441 pages
Total Quota Pages Unused : 502,358 pages
Requests for Quota Increases
(Report : GoPrint Allowance Requests)

Student requests to increase their GoPrint quota/allowance are made through the online form located at http://lis.luther.edu/goprint/increase. At this time, only LIS Technology Help Desk Managers are capable of granting increases of $5 to a quota.

Requests Made : 85
Requests Granted : 85

These numbers include 14 requests for 2nd increases, 5 requests for 3rd increases, 3 requests for 4th increases, and 1 request for a 5th increase.

Reimbursements
(Report : Printing Usage Report, Exclude Date Quotas Reset)

21 reimbursements to GoPrint quotas were made in Fall 2011.

Reimbursements are made due to printer malfunction, toner error, etc. The Technology Help Desk maintains paper copies of all reimbursement forms.
All networked printing devices on campus are listed in GoPrint and are separated into two categories - Active and Non-Active. Luther currently has 154 printing devices, a decrease of 1 since the same time last year.

**Active** Printers are those who require a release from GoPrint (i.e. - permitting an account to be charged). Print jobs sent through these devices are logged and charged. There are currently 72 printers in this category (up from 55 in Fall 2010).

**Non-Active** Printers are those who are tracked by GoPrint, but do not require release. Print jobs sent through these devices are logged, but not charged. There are currently 82 printers in this category (down from 100 in Fall 2010).

**Total Pages Printed**

- **Active**: 620,587
- **Non-Active**: 787,292
- **All Campus**: 1,407,879
Dorm Lab Usage

- BR_225_A: 22,023
- FW_SL_A: 18,300
- LA_134_A: 10,379
- ML_BL_A: 40,088
- OS_320_A: 14,709
- TO_BL_A: 24,746
- YL_SL_A: 15,882
Top 10 Active Printers

- PL_2ND_B: 86,354
- PL_2ND_A: 47,239
- VA_240_A: 43,968
- MI_BI_A: 40,088
- OL_326_A: 26,772
- TO_BI_A: 24,746
- BR_225_A: 22,023
- PL_WR_B: 19,855
- VA_344_A: 18,930
- FW_SI_A: 18,300
Top 10 Non-Active Printers

*Numbers exclude Document Center printers which saw 257,685 pages printed in Fall of 2011.*

- **LO_DA_G** 58,532
- **UN_AD_C** 31,162
- **UN_AD_A** 28,536
- **UN_DS_C** 28,048
- **UN_AD_E** 26,892
- **MA_FS_B** 23,097
- **LO_DA_D** 22,446
- **UN_PR_C** 20,777
- **RC_AT_D** 18,406
- **UN_AD_D** 14,583

Printing usage for other printers is available upon request from the Technology Help Desk.

**Comparisons to Past Semesters**

Fall '09 : 1,202,995 (143 printers)
Fall '10 : 1,308,012 (155 printers)
Fall '11 : 1,407,879 (154 printers)

Fall '09 Average per Printer : 8,412
Fall '10 Average per Printer : 8,438
Fall '11 Average per Printer : 9,142