Fall 09 - End of Semester GoPrint Stats

Deployed by LIS in 2009, GoPrint is Luther's print management solution. It allows us to more accurately track usage and allocate costs in providing print services to campus. GoPrint is also part of our effort to help cut down on waste and encourage better management of resources.

Fall 2009 was the first semester in which all students were required to use GoPrint. This enabled us to gather a great deal of information on printing across campus.

This report uses data gathered during the Fall semester (Sept 2 - Dec 21). All information comes from the Student User Class - Quota class/purse. Reports were exported to .CSV format and then ported to .XLS for manipulation purposes (exporting straight to .XLS inserts unneeded formatting). All numbers are rounded to the nearest tenth. All Data is located at: \admin1.luther.edu\lis\GoPrintIssues\
**Quota Usage**

Students are allotted a total of 400 pages per semester (100 page during J-Term) for printing purposes. This number was decided upon by monitoring usage during the Spring 09 semester and comparison to other schools around the nation.

As the data below shows, it appears that our quota is set at the right amount, if not slightly higher than normal usage.

- # Students who used 100%+: 24
- # Students who used 100%: 18
- # Students who used 76% - 99%: 218
- # Students who used 51% - 75%: 298
- # Students who used 0% - 50%: 1650

Average % Used: 34.7 (138.8 pages)
With over 2200 students on campus and each capable of printing 400 pages, there was the potential for almost 900,000 pages to be printed during the fall semester. GoPrint was installed as part of the LIS sustainability effort to reduce the amount of printing done on campus and it appears to have worked. Less than half the allotted quota pages were used.

Total Quota Pages Used : 307,948 pages
Total Quota Pages Unused : 578,840 pages
Requests for Quota Increases

Student requests to increase their GoPrint quota/allowance are made through the online form located at http://lis.luther.edu/goprint/increase. At this time, only HD Managers are capable of granting increases of $5 to a quota.

Requests Made : 19
Requests Granted : 19

These numbers include 3 requests for 2nd increases.

Reimbursements and Deposits

Reimbursements (adjustment made due to printer malfunction, toner error, etc) and Deposits (Nordic Cash) cannot be accurately separated via GoPrint's reporting feature. The Help Desk maintains paper copies of all reimbursement forms and an electronic copy of all Quota Increase requests.

66 reimbursements or deposits were made in Fall 2009.
The average was $2.49.
The largest was $20.60
The lowest was $0.05.
Pages Printed

All network printers on campus are listed in GoPrint and are in a sense separated into two categories - Active and Non-Active.

**Active** Printers are those who require a release from GoPrint (i.e. - permitting an account to be charged). Print jobs sent through these devices are logged and charged. There are currently 45 printers in this category.

**Non-Active** Printers are those who are tracked by GoPrint, but do not require release. Print jobs sent through these devices are logged, but not charged. There are currently 98 printers in this category.

At the start of Fall 2009, only Public Lab spaces and classrooms were Active. Later in the semester, a handful of Administrative/Academic departments were made Active. Further departments will be added throughout J-Term and Spring '10.

Total Pages Printed

Active : 404,255
Non-Active : 798,740
All Campus : 1,202,995

For the 2008 - 2009 academic year, printing in public labs came to approximately 1,200,000 pages. The printing totals for 2009 - 2010 is currently 33% of that number.

Most Heavily Used Active Printer : PL_2ND_B (Library - 2nd Floor Lab), 81,868 pages
Most Heavily Used Non-Active Printer : MA_PS_E (Main - Print Shop), 123,658 pages
Average Print Job Size : 4.36 pages
Comparisons to 2008 - 2009

Fall '09: 1,202,995 pages (includes all printers on campus)

GoPrint was put into place on January 5th, 2009. This, unfortunately, makes it impossible for us to compare the Fall '09 semester to the previous years. The only viable comparison is to use the number of pallets* of paper ordered by the Technology Help Desk for use in public lab spaces.

Fall '08: 3 Pallets ordered (October, November, January)
Fall '09: 2 Pallets ordered (August, November)

Based on current paper stocks, it is not anticipated that paper will be ordered in January '10.

* A pallet consist of 40 boxes containing 5,000 sheets apiece for a total of 200,000 sheets.