What's New in 2019

macOS Mojave

Your new workstation is running Apple's Mojave operating system. The latest version of OS X (10.14), Mojave includes new features and a better user experience. Read up on them at https://www.apple.com/macos/.

If you are familiar with OS X, you should be able to handle the transition without too much trouble. If you are new to Apple, you'll get the hang of things very quick. As always, contact the Technology Help Desk if you have any questions or would like some training.

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FileVault

Your workstation is protected by FileVault, Apple's disk encryption system. In the case of theft or loss, your data is inaccessible to anyone without a valid login or a Personal Recovery Key (securely kept by ITS). This encryption happens in the background and is completely invisible to you with no impact on performance.

If you are a previous Mac user, it was necessary to change your local workstation password in order to enable FileVault. Your password is now changeme. Follow the instructions on the included Quick Start Guide on how to change your password.

More on the back!
Enterprise Connect

**Enterprise Connect is an application that syncs your Norse Key and workstation password.** This has been implemented to enhance security. When your Norse Key changes, you will be prompted to change your workstation password to match your new Norse Key password.

Screen Sharing

No longer do you have to launch an application or read your ‘numbers’ to ITS. Simply tell the Technology Help Desk Technician your workstation number (i.e. 7444). The technician will look up the required information and start the connection. You will be prompted when a connection request is made.

Adobe Creative Cloud

Luther has entered into a campus-wide agreement with Adobe to provide the Adobe Creative Cloud suite (aka Adobe CC) to Luther-owned computers. Adobe DC (Acrobat) and Photoshop are installed on your workstation by default.

If you would like other Adobe CC applications, please contact the Technology Help Desk.

For additional information, training, or support, please contact the Technology Help Desk at x1000, helpdesk@luther.edu, or via the Self Service page at http://help.luther.edu.