STEP ONE: ACCESS THE HELPDESK PAGE

STEP TWO: Scroll to the bottom of the GAE page you are on.

STEP THREE: All Web pages in GAE have a HELPDESK link at the bottom of each page.

STEP FOUR: Click the word HELPDESK.
SOLDIERS USING THE GOARMYED HELPDESK

USING THE GOARMYED HELPDESK PAGE

Current GAE System Issues Can Be Viewed by Clicking the View Link

HELPDESK Cases Can Be Created

For Just In Time Support, You Can Quickly Refer GAE Reference Videos To See How Tasks Can Be Completed.

Technical Questions Such As Password Reset, User ID, How To Load A Document To The Efile Should Be Directed to GAE HELPDESK A Phone Call.