Christmas at Luther 2016
Out of Darkness, Light!

Thursday, December 1
5:45 p.m.

Friday, December 2
6:30 and 9:15 p.m.

Saturday, December 3
7:30 p.m.

Sunday, December 4
2:30 p.m.

Center for Faith and Life • Luther College

Christmas at Luther is our musical celebration of Christmas in the college’s beautiful Center for Faith and Life. Now in its 35th year, the five concerts feature performances by six choirs under the direction of Ann Howard Jones, Andrew Last ’97, Jennaya Robison ’96, and Jill Wilson; Luther Ringers, led by college organist Gregory Peterson ’83; Symphony Orchestra, conducted by Daniel Baldwin; and audience singing.

We hope you will join us for this annual tradition.

DO NOT THROW AWAY!
TICKET INFORMATION ENCLOSED!
BEFORE you can purchase tickets online...

To use our online ticketing service for the first time, you must validate your account at tickets.luther.edu. The email address printed below is your unique login and is nontransferable. Your Christmas at Luther benefits are coded to this name and account.

If you purchased tickets last year …
You do not need to validate your account. Simply log in to your account at tickets.luther.edu using your email address attached to this account (listed below) and password. If you cannot remember your password, use the “Forgot your password?” link in the My Account box.

If you did NOT purchase tickets online last year …
1. You need to validate your account only once. If you have not already validated your account when purchasing other tickets through tickets.luther.edu, go to the “Existing Users” box, log in using the email address below and click on “Forgot your password?” Do not create a new account.
2. Follow the “Forgot your password?” prompts and change your password to something you will remember.
3. Once logged in, go to “My Account” in the top navigation and then to “Account Information” in the side navigation. Verify the information in your account profile. If any information or your email address has changed, contact the Ticket Office at (563) 387-1357 or tickets@luther.edu. Your account is now ready to purchase tickets!

If you do not have an email address printed below …
**Do not create a new account.** We need to link your account with your email address and connect it to the Christmas at Luther event so you may purchase Christmas at Luther tickets. You need to:
1. Call the Ticket Office at (563) 387-1357 before September 22. Ticket Office hours are Monday–Friday, 9 a.m.–3 p.m.; Thursday, 9 a.m.–7 p.m. CDT.
2. Provide the ticketing account number printed below to the Ticket Office.

YOUR ACCOUNT INFORMATION
Log in to your validated account using this primary email address for your login username:
**IF NO EMAIL ADDRESS IS PRINTED ABOVE, PLEASE CALL THE TICKET OFFICE BEFORE SEPTEMBER 24 WITH YOUR ACCOUNT #.**
Account #:

Special features with our online ticketing system
- Choose your own seats for the concert. Seats you choose are held in queue for 10 minutes while you complete the transaction. Note: The “Choose Your Seat” option is not available on October 11. All seats sold that day will use the “Best Available” feature.
- Accessible seating arrangements can be made online. All accessible seats are on the main floor, clearly labeled on the online seating chart. You do not need to call the Ticket Office for these tickets. **Note: The Center for Faith and Life does not have an elevator to the balcony.**
- Purchase Holiday Buffet tickets and Christmas at Luther merchandise in the same transaction as your concert tickets. Advance orders of the 2016 Christmas at Luther: Out of Darkness, Light! CD will be available and mailed after December 16 in time for Christmas. All merchandise and buffet tickets may be mailed separately.
Ticket sale dates
September 22: Tickets on sale to all student performers’ parents at 9 a.m. CDT
October 4: Tickets on sale to all Luther College faculty, staff, and emeriti
October 11: Tickets on sale to parents, alumni, and friends at 9 a.m. CDT
November 1: Any remaining tickets on sale to general public

To order tickets online
Tickets range from $25 to $35. Children under age 6 are not admitted to the concert. Luther students not performing in *Christmas at Luther* are entitled to 1 free concert ticket, which must be obtained online by the student. Student tickets cannot be processed with your ticket order, and students can choose their own seat.
1. Go to [tickets.luther.edu](http://tickets.luther.edu) and log in to your validated account.
2. Choose the concert you would like to attend and then select your seats or follow “Best Available” prompts.
3. You may add Holiday Buffet tickets or *Christmas at Luther* merchandise.
4. Follow the prompts to complete your order with a credit card. There is a $2 transaction fee per ticket.
5. Be sure to log out and close your session when you finish your transaction.
6. You will receive confirmation of your ticket order via email. Your tickets will be mailed to you; buffet tickets may come separately.

To order by phone
- Online sales are preferred for *Christmas at Luther* tickets. **Ordering by phone is not necessary for patrons with accessibility needs. Current students must obtain their own ticket online.**
- If you do not have Internet access, limited phone operators will be available. Call the Luther College Ticket Office at (563) 387-1357 to order your tickets beginning October 11 at 9 a.m. Ticket Office hours are Monday–Friday, 9 a.m.–3 p.m.; Thursday, 9 a.m.–7 p.m. CDT.
- You will need the account number in the box at left and your credit card. Please be prepared with your top three performance choices.

Refunds
If you have concert tickets but are unable to attend *Christmas at Luther*, please call the Luther College Ticket Office as soon as possible at (563) 387-1357. All ticket refunds and exchanges must be done by Friday, November 4.

Broadcasts/Recordings
Check [luther.edu/christmasatluther](http://luther.edu/christmasatluther) for up-to-date broadcast information after December 10. You will be able to preorder the 2016 *Christmas at Luther: Out of Darkness, Light*! CD with your online ticket order. Previous *Christmas at Luther* recordings are always available at [lutherbookshop.com](http://lutherbookshop.com) or (888) 521-5039. Shipping charges for CDs are $3.50/item with a maximum of $10/order.

Related Events
For a full schedule of related events, including *Christmas at Luther* Advent Eucharist, Holiday Buffet, and Norwegian Christmas Weekend in Decorah, go to [tickets.luther.edu](http://tickets.luther.edu) and click on “Christmas at Luther.”